1	ORDINANCE NO. 927.2
2	
3	AN ORDINANCE OF THE COUNTY OF RIVERSIDE
4	REGULATING SHORT TERM RENTALS AND
5	<b>INCORPORATING BY REFERENCE THE ABATEMENT AND COST</b>
6	<b>RECOVERY PROCEDURES OF ORDINANCE NO. 725</b>
7	
8	The Board of Supervisors of the County of Riverside ordains as follows:
9	Section 1. Ordinance No. 927 is amended in its entirety to read as follows:
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11	" <u>ORDINANCE NO. 927</u>
12	
13	AN ORDINANCE OF THE COUNTY OF RIVERSIDE
14	<b>REGULATING SHORT TERM RENTALS AND</b>
15	<b>INCORPORATING BY REFERENCE THE ABATEMENT AND COST</b>
16	RECOVERY PROCEDURES OF ORDINANCE NO. 725
17	
18	Section 1. FINDINGS.
19	a. The Board of Supervisors finds that there continues to be an increase in privately
20	owned residential dwellings being used as Short Term Rentals in the unincorporated
21	areas of the County of Riverside, especially within Wine Country and Idyllwild.
22	b. While Short Term Rentals have been a staple in the County and they provide a benefit
23	to the County by expanding the number and type of lodging facilities, the exponential
24	increase continues to cause adverse impacts that have the potential to endanger the
25	health and safety of residents and guests and the very environment and resources that
26	attract visitors to the County.
27	c. Adverse impacts of Short Term Rentals to surrounding neighbors and properties
28	include unpermitted large-scale events, excessive noise, disorderly conduct, traffic

	congestion, illegal vehicle parking, and accumulation of refuse.
d.	This ordinance is necessary to ensure neighborhood compatibility and reduce
	conflicts within the surrounding residential neighborhood, to facilitate economic
	growth within the County, and to protect the health, safety, and general welfare of
	the County's residents.
e.	Based on the Court's holding in Protect Our Neighborhoods v. City of Palm Springs
	(2022) 73 Cal.App.5th 667, the Board of Supervisor's legislatively finds that Short
	Term Rentals are ancillary or secondary uses to a residential dwelling when they are
	operated in compliance with this ordinance. This ordinance is necessary to ensure
	that the incidental short term rental use of residential property remains an ancillary
	and secondary use of residential property in the County, is consistent with the
	provisions of the County's Land Use Ordinance (Riverside County Ordinance No.
	348), protects the long-term residential housing stock, and thereby preserves the
	residential character of the neighborhoods, as identified in the County's zoning
	ordinance and Comprehensive General Plan.
f.	The concentration and density of Short Term Rentals in Idyllwild and Wine Country
	far surpasses that of any other area in the unincorporated area of the County.
g.	The over-concentration and density of Short Term Rentals in Idyllwild and Wine
	Country reduces the long-term or permanent housing stock and contributes to
	increased housing costs for both renters and buyers and has additional adverse
	impacts on residential character, neighborhood stability, public safety, and quality of
	life.
h.	Idyllwild neighbors national forest and wilderness areas. This remote, rural retreat
	has developed as a mountain resort with single family homes, a variety of lodging,

has developed as a mountain resort with single family homes, a variety of lodging, camping, and recreational opportunities. However, the infrastructure in this area remains rural in nature, exhibiting narrow, steep roads and a lack of shoulder parking. Also, the area is prone to devastating fires and much of this area is designated as a very high fire severity zone. Additionally, mudslides from rainstorms have significant impact on burn areas, which impacts access to the community. Short Term Rentals in these locations without proper regulation to address evacuations and fire safety may jeopardize the safety of guests and the community.

Wine Country encompasses very important agricultural lands in the County. It is subject to the policies, as adopted by the Board of Supervisors, within the Temecula Valley Wine Country Community Plan and the zone classifications and regulations that are unique only to that area. Three districts have been established for this policy area – Winery, Equestrian and Residential – to ensure long-term viability of the wine industry while protecting the community's equestrian rural lifestyle. The overarching policies for this region promote a strong identity for the Temecula Valley Wine Country. Additional policies within each district provide for complimentary uses distinct to the delineated areas. These policies protect against the location of activities that are incompatible with existing residential and equestrian uses, which could lead to land use conflicts in the future. One of the policies of the Temecula Valley Wine Country Policy Area is Southwest Area Plan Policy (SWAP) 1.2, which states "Maintain distinct characters of the Winery, Equestrian, and Residential Districts through implementing zones to promote harmonious coexistence of these uses." This policy area also identifies "The purpose of the Residential District is to encourage permanent estate lot residential stock in this region to balance the tourism related activities." The Temecula Valley Wine Country Policy Area is distinct in that it is the only area of the County that, with approval of a discretionary land use permit, allows small-scale Cottage Inns, which are defined as a dwelling unit with five (5) or fewer guest rooms providing lodging and breakfast for temporary overnight occupants in return for compensation and is solely owned and operated by the property owner, while encouraging agricultural operations, equestrian activities, and vineyard planting. Such uses reflect the unique character of this policy area. Short Term Rentals, as currently defined, are not required to follow these polices, thereby,

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creating activities that are incompatible within the framework established by the Temecula Valley Wine Country Community Plan.

j. This ordinance is intended to minimize the negative impacts of Short Term Rentals on residential neighborhoods in the unincorporated area of Riverside County, particularly, in Wine Country and Idyllwild, by imposing further regulations on Short Term Rentals in those areas, including, but not limited to, classification limits, caps, and densities.

<u>Section 2</u>. PURPOSE. To ensure protection of the public health and safety of residents and guests and to protect the environment, it is the purpose of this ordinance to provide regulations and establish standards for short term rentals in the unincorporated area of the County of Riverside and to ensure the collection and payment of transient occupancy taxes and assessments, including Tourism Business Improvement Districts (TBIDs) and Tourism Marketing Districts (TMDs) within the unincorporated area of the County of Riverside.

Section 3. AUTHORITY. In accordance with the California Constitution, Article XI, Section 7, a county may make and enforce within its limits all local, police, sanitary, and other ordinances and regulations not in conflict with general laws.

<u>Section 4.</u> DEFINITIONS. Except as otherwise specified herein, all terms shall have the same definition as in Riverside County Ordinance No. 348. Otherwise, as used in this ordinance, the following terms shall have the following meanings:

- a. <u>Applicant</u>. Owner or Owner's Authorized Representative.
- b. <u>Bedroom</u>. Any area of the Short Term Rental normally occupied for sleeping purposes and is legally permitted as a bedroom or loft.
- c. <u>Booking Transaction</u>. Any reservation or payment service provided by a person or entity who facilitates a Short Term Rental transaction between a prospective Guest and a Short Term Rental Owner, Owner's Authorized Representative, Operator, or Local Contact Person.
- d. <u>County</u>. The County of Riverside.

e. <u>Eligible Properties</u>. Property that is located within an area of the County that is

1		subject to Short Term Rental Caps and eligible to apply for a Short Term Rental
2		Certificate.
3	f.	Good Neighbor Brochure. A brochure and related materials, available from the
4		County, to be given to Guests, which includes a summary of the County's regulations
5		relating to Short Term Rentals.
6	g.	Guest. The overnight occupants renting the Short Term Rental for a specified period
7		and the visitors of those overnight occupants.
8	h.	Hosted Stay. A Short Term Rental which is occupied by the Owner for the duration
9		of the rental to a Responsible Guest(s).
10	i.	Hosting Platform. A person or entity that participates in the Short Term Rental
11		business by collecting or receiving a fee or other compensation, directly or indirectly
12		through an agent or intermediary, when conducting a Booking Transaction for a
13		Short Term Rental using any medium of facilitation, including, but not limited to,
14		the Internet.
15	ј.	Idyllwild. The unincorporated County of Riverside communities of Idyllwild and
16		Pine Cove, as designated in the Riverside County Comprehensive General Plan, as
17		may be amended.
18	k.	Local Contact Person. The person designated by the Owner, Owner's Authorized
19		Representative, or Operator who shall be available twenty-four hours per day, seven
20		days per week for the purpose of responding within sixty minutes to complaints
21		related to the Short Term Rental, who has access and authority to assume
22		management of the unit and is responsible for taking remedial action to resolve such
23		complaints.
24	1.	Noise Monitor. A sound level meter meeting the standards of the American National
25		Standards Specifications for Sound Level Meters or another acoustical or decibel
26		measurement device with similar capabilities and features that does not have a
27		camera, record conversations, nor store any personal data.
28	m.	Notice of Violation. A notice issued for violation of this ordinance in accordance

1	1 with the provisions	of this ordinance and procedures in Riverside County Ordinance
2	2 No. 725.	
3	3 n. <u>Operator</u> . The Ov	vner or the Owner's Authorized Representative who offers or
4	4 provides the Short	Ferm Rental.
5	5 o. <u>Owner</u> . The perso	n or Owner Entity that holds legal or equitable title to the Short
6	6 Term Rental proper	ty.
7	7 p. <u>Owner's Authorize</u>	d Representative. The individual(s) identified in writing by the
8	8 Owner to act on be	half of the Owner with respect to the Short Term Rental. Owner
9	9 may delegate certai	n duties of the Owner's Authorized Representative to more than
10	0 one party.	
11	q. <u>Owner Entity.</u> An	Owner that is a corporation, limited liability company, trust, or
12	entity other than a r	natural person.
13	r. <u>Responsible Guest</u> .	A Guest of the Short Term Rental who entered into a Booking
14	4 Transaction to rent	the Short Term Rental and is legally responsible for ensuring that
15	all Guests of the S	Short Term Rental comply with all applicable laws, rules, and
16	6 regulations pertaini	ng to the use and occupancy of the Short Term Rental.
17	s. <u>Responsible Opera</u>	tor. Any Operator who is responsible for the Short Term Rental,
18	8 which includes the	Owner(s), Owner's Authorized Representative(s), Operator(s),
19	and Local Contact	Person(s).
20	20 t. <u>Responsible Persor</u>	s. The persons responsible for compliance with the provisions of
21	this ordinance, incl	ude the following:
22	1. Guest(s) of	the Short Term Rental, who is at least eighteen (18) years of age;
23	23 2. Local Conta	act Person(s) of the Short Term Rental;
24	3. Owner(s) of	the Short Term Rental;
25	4. Owner's Au	thorized Representative(s) of the Short Term Rental; or,
26	26 5. Operator(s)	of the Short Term Rental.
27	u. <u>Short Term Rental</u> .	A legal privately owned residential dwelling, including, but not
28	limited to, a one f	amily detached dwelling or multiple family attached dwelling,
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1		apartment house, condominium, cooperative apartment, duplex, mobile home on
2		permanent foundations, manufactured home on permanent foundations, or any
3		portion of such dwellings, including the property or yard appurtenant thereto, which
4		is rented for occupancy for dwelling, lodging, or sleeping purposes for any period
5		less than thirty (30) consecutive calendar days total but not less than two (2)
6		consecutive days and one (1) night. Portions of calendar days are counted as full
7		days. A Short Term Rental may include any accessory dwelling unit (ADU), junior
8		ADU. second unit, guest quarter, or ranchet unit not otherwise prohibited by state
9		law. A Short Term Rental shall exclude all properties which have been subdivided
10		pursuant to California Government Code sections 65852.21 or 66411.7 (also known
11		as "Senate Bill 9" or "SB 9") or units or dwellings subject to conditions of approval,
12		legal deed restrictions, or other legal requirements prohibiting this type of rental or
13		occupancy.
14	V.	Short Term Rental Cap. The maximum number of Short Term Rentals allowed by
15		the County in a defined area.
16	w.	Short Term Rental Certificate. A certificate that allows the use of a privately owned
17		residential dwelling as a Short Term Rental pursuant to this ordinance.
18	х.	Short Term Rental Class I. A Short Term Rental located in Wine Country that allows
19		a maximum number of ten (10) occupants at any one time.
20	у.	Short Term Rental Class II. A Short Term Rental located in Wine Country that allows
21		more than 10 occupants and up to a maximum of 20 occupants at any one time.
22	Z.	Short Term Rental Program Manager. The certified manager who is retained by the
23		County and is responsible for assisting with administering the County's Short Term
24		Rental program.
25	aa.	Verified Notice of Violation. A Notice of Violation issued for violation of any
26		provision of this ordinance and is either not timely appealed by the recipient or is
27		appealed and upheld in favor of the County.
28	bb.	Wine County. The Temecula Valley Wine Country Policy Area, as designated in the

Riverside County Comprehensive General Plan, as may be amended.

- cc. <u>Wine Country Winery District</u>. The Wine Country Winery District, as designated in the Temecula Valley Wine Country Policy Area of the Riverside County Comprehensive General Plan, as may be amended.
- dd. <u>Wine Country Equestrian District</u>. The Wine Country Equestrian District, as designated in the Temecula Valley Wine Country Policy Area of the Riverside County Comprehensive General Plan, as may be amended.
- ee. <u>Wine Country Residential District</u>. The Wine Country Residential District, as designated in the Temecula Valley Wine Country Policy Area of the Riverside County Comprehensive General Plan, as may be amended.

Section 5. APPLICABILITY. This ordinance applies to Short Term Rentals as defined in Section 4. The following uses do not qualify as a legal privately owned residential dwelling for purposes of this ordinance, and therefore cannot obtain a Short Term Rental Certificate: any hotel, motel, studio hotel, rooming house, dormitory, public or private club, bed and breakfast inn, cottage inn, or country inn; a camping site, recreational vehicle, or park model; a hospital, sanitarium, medical clinic, convalescent home, rest home, home for aged people, foster home, halfway house, transitional housing facility, supportive housing, parolee-probationer home, community care facility, or other similar facility operated for the care, treatment, or reintegration into society of human beings; any asylum, jail, prison, orphanage, or other facility in which human beings are detained and housed under legal restraint; any housing owned or controlled by an educational institution and used exclusively to house students, faculty, or other employees with or without their families, any fraternity or sorority house or similar facility occupied exclusively by students and employees of such educational institutions and officially recognized and approved by it; any housing operated or used exclusively for religious, charitable, or educational purposes; any housing owned by a governmental agency and used to house its employees or for governmental purposes; any camp as defined in the Labor Code; and any employee housing or other housing furnished by an employer exclusively for employees or employees and their families; single room occupancy units, as defined by Riverside County Ordinance No. 348; and any multiple owner group (MOG) unit.

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1	Section 6.	SHORT TERM RENTAL CERTIFICATE.
2	a.	A Responsible Operator shall obtain a Short Term Rental Certificate pursuant to this
3		ordinance from the Planning Department before renting or advertising for rent any
4		Short Term Rental.
5	b.	It is unlawful for any person to advertise, maintain, operate, or use a Short Term
6		Rental in the unincorporated area of Riverside County without a Short Term Rental
7		Certificate, or in violation of the terms and conditions of the Certificate. Short Term
8		Rental Certificates shall be renewed annually, and separate Short Term Rental
9		Certificates are required for each Short Term Rental.
10	с.	The County will use reasonable efforts to coordinate with Hosting Platforms to
11		ensure that a dwelling has been issued a Short Term Rental Certificate by the County
12		before it can be listed for rent on the Hosting Platform.
13	Section 7.	SHORT TERM RENTAL CERTIFICATE REGISTRATION FEE AND
14	APPLICATION.	
15	a.	Initial Application. A Responsible Operator shall submit to the Planning Department
16		or its designee a Short Term Rental Certificate initial application provided by the
17		County and initial registration fee, in accordance with Riverside County Ordinance
18		No. 671. The Planning Department or its designee may approve an initial application
19		for a Short Term Rental Certificate only if all of the following requirements are met:
20		1. The Applicant submits a completed application with all required information
21		pursuant to this Section;
22		2. For Short Term Rental properties in Wine Country, the additional
23		requirements for initial applications, as described in Section 9 and Section
24		11, are met;
25		3. For Short Term Rental properties in Idyllwild, the additional requirements
26		for initial applications, as described in Section 10 and Section 11, are met;
27		4. The name, address, and telephone number of all Owner(s) and Responsible
28		Operator(s) of the Short Term Rental property;
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1	5.	Executed indemnification and hold harmless agreement by all Owner(s) and
2		Responsible Operator(s) on a form approved by the Office of County
3		Counsel;
4	6.	The application submitted is complete and includes written authorization
5		from Owner or Owner's Authorized Representative granting permission to
6		obtain a Short Term Rental Certificate for the property;
7	7.	The initial registration fee is paid, in full in accordance with Riverside County
8		Ordinance No. 671;
9	8.	The Short Term Rental property has no active or pending Code Enforcement
10		actions;
11	9.	The Applicant declares the Short Term Rental is legally permitted and any
12		other buildings, structures, grading, or other improvements to the property
13		are legally permitted;
14	10.	The Applicant declares Short Term Rental meets the requirements of a Short
15		Term Rental, pursuant to Section 4 of this ordinance;
16	11.	The Applicant declares Short Term Rental meets the applicability
17		requirements, pursuant to Section 5 of this ordinance;
18	12.	The Applicant declares the Short Term Rental property is in compliance with
19		all applicable health and safety laws, codes, or regulations, including, but not
20		limited to, building, safety, fire, and health;
21	13.	The County determines the maximum number of occupants for the Short
22		Term Rental;
23	14.	The Applicant identifies all Responsible Operators for the Short Term Rental;
24	15.	The Applicant agrees to comply with all requirements of this ordinance;
25	16.	The Applicant and all Responsible Operator(s) complete a self-certification
26		test provided by the County related to understanding and agreeing to
27		compliance with the provisions of this ordinance;
28	17.	Within 30 days of the County's receipt of an initial application, the County
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is authorized to verify the Short Term Rental has the required sign, adequate on-site parking, and working Noise Monitor system, pursuant to Sections 8 and 11 of this ordinance. A Responsible Operator shall be available at the intended Short Term Rental property within sixty (60) minutes of the County's request for an exterior inspection to verify the requirements have been met;

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- Any Responsible Operator(s) has not received three (3) Verified Notices of Violation within a twelve (12) month period for the Short Term Rental resulting in the issuance of one or more administrative citations;
- Any Responsible Operator(s) has not received seven (7) Verified Notices of Violation total for the Short Term Rental resulting in the issuance of one or more administrative citations; and,
- 20. The Owner has not had the Short Term Rental Certificate permanently revoked, pursuant to Section 11 of this ordinance.
- b. A Short Term Rental Certificate shall be valid for one year from the date of issuance.
  c. <u>Annual Renewal</u>. A Short Term Rental Certificate is subject to renewal on an annual basis based on the anniversary of the original Short Term Rental Certificate issuance by submitting to the Planning Department or its designee a request for renewal and a renewal fee, in accordance with Riverside County Ordinance No. 671. The Planning Department or its designee may approve a renewal of a Short Term Rental Certificate only if all of the following requirements are met:
  - The Applicant submits a completed application with all required information pursuant to this Section;
  - The Applicant meets all requirements for the initial application, as described in Subsection a of this Section;
  - 3. For Short Term Rental properties in Wine Country, the additional requirements for renewals, as described in Section 9 and Section 11, are met;
  - 4. For Short Term Rental properties in Idyllwild, the additional requirements

1			for renewals, as described in Section 10 and Section 11, are met;
2		5.	The renewal fee is paid in full, in accordance with Riverside County
3			Ordinance No. 671;
4		6.	The Applicant provides information concerning any changes to the initial
5			application or prior renewal for the Short Term Rental Certificate;
6		7.	The Applicant declares the Short Term Rental property is in compliance with
7			all provisions of this ordinance and all other applicable laws;
8		8.	The Applicant and all Responsible Operator(s) complete a self-certification
9			test provided by the County on the requirements and compliance with the
10			provisions of this ordinance. Completion of the self-certification test is
11			required with each renewal of the Short Term Rental Certificate;
12		9.	For Short Term Rental properties that have been the subject of a Notice of
13			Violation within the past twelve (12) months, within 30 days of the County's
14			receipt of the renewal fee, the County is authorized to verify the Short Term
15			Rental has the required sign, adequate on-site parking, and working Noise
16			Monitor system, pursuant to Sections 8 and 11 of this ordinance. A
17			Responsible Operator shall be available at the intended Short Term Rental
18			property within sixty (60) minutes of the County's request for an exterior
19			inspection to verify the requirements have been met;
20		10.	Any Responsible Operator(s) has not received three (3) Verified Notices of
21			Violation within a twelve (12) month period for the Short Term Rental
22			resulting in the issuance of one or more administrative citations;
23		11.	Any Responsible Operator(s) has not received seven (7) Verified Notices of
24			Violation total for the Short Term Rental resulting in the issuance of one or
25			more administrative citations; and,
26		12.	The Short Term Rental Certificate has not been permanently revoked,
27			pursuant to Section 11 of this ordinance.
28	d.	For Sh	ort Term Rental properties located within Wine Country or Idyllwild, renewals

1		are not subject to lottery selection, as described in Section 11 of this ordinance.
2	e.	Denial of a Short Term Rental Certificate is appealable to an administrative hearing
3		officer in accordance with the administrative hearing procedures in Section 10 of
4		Riverside County Ordinance No. 725.
5	f.	In the event that a Short Term Rental Certificate has been expired for 90 days or
6		more, a new initial application and initial registration fee, in accordance with
7		Riverside County Ordinance No. 671 is required.
8	g.	Short Term Rental Certificates do not run with the land. A Short Term Rental
9		Certificate shall expire automatically when the owner or responsible party for the
10		Short Term Rental or Short Term Rental property changes, and a new initial
11		application and initial registration fee, in accordance with Riverside County
12		Ordinance No. 671, will be required.
13	h.	The County may use the registration fees to cover any County costs for administering
14		or enforcing this ordinance, including the County's Short Term Rental Program
15		Manager.
16	i.	Any declaration made by the Applicant as part of the Short Term Rental Certificate
16 17	i.	Any declaration made by the Applicant as part of the Short Term Rental Certificate initial application or renewal process is subject to further review and/or investigation
	i.	
17	i.	initial application or renewal process is subject to further review and/or investigation
17 18	i.	initial application or renewal process is subject to further review and/or investigation for confirmation by the Planning Department or its designee. The Applicant may also
17 18 19	i.	initial application or renewal process is subject to further review and/or investigation for confirmation by the Planning Department or its designee. The Applicant may also be required to submit records demonstrating compliance with this Section, upon
17 18 19 20	i.	initial application or renewal process is subject to further review and/or investigation for confirmation by the Planning Department or its designee. The Applicant may also be required to submit records demonstrating compliance with this Section, upon request by the Planning Department or its designee. Any material misstatement or
17 18 19 20 21	i. <u>Section 8</u> .	initial application or renewal process is subject to further review and/or investigation for confirmation by the Planning Department or its designee. The Applicant may also be required to submit records demonstrating compliance with this Section, upon request by the Planning Department or its designee. Any material misstatement or omission in a Short Term Rental Certificate initial application or renewal is grounds
<ol> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> </ol>		initial application or renewal process is subject to further review and/or investigation for confirmation by the Planning Department or its designee. The Applicant may also be required to submit records demonstrating compliance with this Section, upon request by the Planning Department or its designee. Any material misstatement or omission in a Short Term Rental Certificate initial application or renewal is grounds for denial or revocation of a Short Term Rental Certificate.
<ol> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> </ol>	<u>Section 8</u> .	initial application or renewal process is subject to further review and/or investigation for confirmation by the Planning Department or its designee. The Applicant may also be required to submit records demonstrating compliance with this Section, upon request by the Planning Department or its designee. Any material misstatement or omission in a Short Term Rental Certificate initial application or renewal is grounds for denial or revocation of a Short Term Rental Certificate. SHORT TERM RENTAL OPERATIONAL REQUIREMENTS.
<ol> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> </ol>	<u>Section 8</u> .	initial application or renewal process is subject to further review and/or investigation for confirmation by the Planning Department or its designee. The Applicant may also be required to submit records demonstrating compliance with this Section, upon request by the Planning Department or its designee. Any material misstatement or omission in a Short Term Rental Certificate initial application or renewal is grounds for denial or revocation of a Short Term Rental Certificate. SHORT TERM RENTAL OPERATIONAL REQUIREMENTS. No person shall conduct, cause, allow, authorize, permit, facilitate, aid, abet, suffer,
<ol> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> </ol>	<u>Section 8</u> .	initial application or renewal process is subject to further review and/or investigation for confirmation by the Planning Department or its designee. The Applicant may also be required to submit records demonstrating compliance with this Section, upon request by the Planning Department or its designee. Any material misstatement or omission in a Short Term Rental Certificate initial application or renewal is grounds for denial or revocation of a Short Term Rental Certificate. SHORT TERM RENTAL OPERATIONAL REQUIREMENTS. No person shall conduct, cause, allow, authorize, permit, facilitate, aid, abet, suffer, conceal, maintain, or advertise any Short Term Rental activity that does not comply
<ol> <li>17</li> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> </ol>	<u>Section 8</u> . a.	<ul> <li>initial application or renewal process is subject to further review and/or investigation</li> <li>for confirmation by the Planning Department or its designee. The Applicant may also</li> <li>be required to submit records demonstrating compliance with this Section, upon</li> <li>request by the Planning Department or its designee. Any material misstatement or</li> <li>omission in a Short Term Rental Certificate initial application or renewal is grounds</li> <li>for denial or revocation of a Short Term Rental Certificate.</li> <li>SHORT TERM RENTAL OPERATIONAL REQUIREMENTS.</li> <li>No person shall conduct, cause, allow, authorize, permit, facilitate, aid, abet, suffer,</li> <li>conceal, maintain, or advertise any Short Term Rental activity that does not comply</li> <li>with the provisions of this ordinance.</li> </ul>

1		regulations pertaining to the use and occupancy of a Short Term Rental.
2	с.	The Short Term Rental shall not be used for a temporary event, as defined in
3		Riverside County Ordinance No. 348, unless a temporary event permit has been
4		obtained by the Responsible Operator.
5	d.	The Short Term Rental shall be rented for occupancy for less than thirty (30)
6		consecutive calendar days total but not less than two (2) consecutive days and one
7		(1) night, which includes counting portions of calendar days as full days.
8	e.	Responsible Guests of a Short Term Rental in all areas of the County, except Wine
9		Country, must be at least twenty-one (21) years of age.
10	f.	A Responsible Operator shall only enter into or ensure the Hosting Platform only
11		enters into one Booking Transaction to rent the Short Term Rental to one Responsible
12		Guest for a specified period of time, unless the Responsible Operator is operating a
13		Hosted Stay. A Responsible Operator may enter into or allow a Hosting Platform to
14		enter into multiple Booking Transactions to rent the Short Term Rental for a Hosted
15		Stay, provided that the number of rooms rented does not exceed five (5) and the
16		occupancy of the Short Term Rental does not exceed the limits described by the Short
17		Term Rental Certificate and this ordinance.
18	g.	If a lot contains multiple one family dwellings, only one Short Term Rental
19		Certificate may be issued for that lot. In this event, the multiple one family dwellings
20		shall be rented together to a Responsible Guest as one Short Term Rental. Multiple
21		one family dwellings on a lot does not increase the maximum occupancy of the Short
22		Term Rental as defined in this ordinance.
23	h.	Occupancy.
24		1. The occupancy of a Short Term Rental is limited to 200 square feet per
25		person, up to a maximum number of occupants that is determined by the size
26		of the property, as follows:
27		i. For properties of one half $(\frac{1}{2})$ acre or less in size, the maximum
28		number of occupants shall not exceed ten (10) persons;
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ii. For properties of more than one half  $(\frac{1}{2})$  acre and up to two (2) gross 1 acres in size, the maximum number of occupants shall not exceed 2 3 sixteen (16) persons; 4 iii. For properties of over two (2) gross acres in size, the maximum 5 number of occupants shall not exceed twenty (20) persons. 2. Responsible Operators of Short Term Rentals exceeding an occupancy of ten 6 7 (10) persons shall comply with the pre-approved list of upgrades to the Short 8 Term Rental from the County Building Official, as approved by the County 9 Executive Office. 3. 10 For Short Term Rental properties located in Wine Country, the occupancy 11 limits described in this Subsection are further limited by the Short Term 12 Rental Classification requirements, as described in Section 9 of this ordinance. 13 14 i. A Responsible Operator shall provide adequate on-site parking spaces to 15 accommodate the maximum number of occupants approved with the Short Term 16 Rental Certificate. One on-site parking space is required for every four occupants allowed by the Short Term Rental Certificate. On-site parking spaces shall be located 17 18 within an approved driveway, garage, and/or carport area. Off-site parking is not 19 permitted for Short Term Rentals. 20 1. Responsible Operators, Responsible Guests, and other occupants of the Short 21 Term Rental shall each comply with the noise requirements of Riverside 22 County Ordinance No. 847, including quiet hours between the hours of 10 23 PM and 7 AM, and Riverside County Ordinance No. 924, related to loud or 24 unruly parties, gatherings, or other similar events. Outdoor amplified sound, 25 generally defined as any sound that is increased by any amplified equipment 26 or sound that is electronically enhanced, must comply with the provisions of 27 Riverside County Ordinance No. 847. The Responsible Operator shall use 28 reasonably prudent business practices to ensure that the Guests or other

1	occupants of the Short Term Rental comply with Riverside County Ordinance
2	Nos. 847 and 924.
3	2. A Responsible Operator shall install and maintain in continuous operation a
4	Noise Monitor on the exterior of the Short Term Rental to ensure compliance
5	with Riverside County Ordinance No. 847.
6	j. Responsible Operators, Responsible Guests, and other occupants of the Short Term
7	Rental shall each comply with Riverside County Ordinance No. 915 Regulating
8	Outdoor Lighting, including light trespass.
9	k. Outdoor fire areas shall be permissible only when not otherwise prohibited by state
10	or local fire bans, regulations, rules, or guidelines. When legally permissible, outdoor
11	fire areas shall be located on a non-combustible surface and extinguished as soon as
12	it is no longer in use or by 10:00 p.m., whichever is earlier.
13	1. Pets, if allowed by a Responsible Operator, shall be secured at all times on the
14	property of the Short Term Rental. Continual barking or other nuisances created by
15	pets are prohibited under all applicable laws, including Riverside County Ordinance
16	No. 878.
17	m. Trash and refuse shall not be left stored within public view, except in proper
18	containers for purposes of collection by the County's authorized waste hauler.
19	n. Snow Removal.
20	1. Snow removed from private driveways and parking lots of a Short Term
21	Rental may not be dumped, deposited, or placed or pushed into a street or
22	other public right-of-way, except to the extent that such activity shall not
23	increase the depth of snow on the street or right-of-way by over three inches
24	at any point within the right-of-way.
25	2. Snow removed from the Short Term Rental may not be piled to block or cover
26	a fire hydrant, standpipe, or other water delivery service for fire protection.
27	o. Each Short Term Rental shall have a Responsible Operator readily available to
28	handle any questions or complaints during all Short Term Rental activities. Any
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change to the contact information for a Responsible Operator of a Short Term Rental shall immediately be provided in writing to the Planning Department, to neighboring properties within three hundred feet of the Short Term Rental, and on any postings required by this ordinance.

p. Short Term Rentals shall not be allowed in private residential dwelling units that violate any applicable health or safety laws, rules or regulations, including, but not limited to, building, safety, fire, or health, or in tents, recreational vehicles, treehouses, yurts, non-habitable structures, or other structures not intended for permanent residential occupancy.

q. The Responsible Operator shall identify or cause to be identified in any rental agreements for the Short Term Rental and in any Short Term Rental advertisements (including in any newspaper, magazine, brochure, hosting platform, or internet website) the following general information and requirements of the Responsible Guests and all occupants:

1. Current and valid Short Term Rental Certificate number;

- 2. Transient occupancy tax registration certificate number;
- 3. Number of onsite parking spaces provided and that no offsite parking is permissible;
- 4. Maximum occupancy of the Short Term Rental;
- 5. Age requirement of Responsible Guests, in compliance with this ordinance;
- The Short Term Rental shall not be used for a temporary event, as defined in Riverside County Ordinance No. 348, unless a temporary event permit has been obtained by the Responsible Operator;
- Requirement to comply with Riverside County Ordinance No. 847, including quiet hours between the hours of 10 PM and 7 AM;

 Requirement to comply with Riverside County Ordinance No. 924, related to loud or unruly parties, gatherings, or other similar events;

9. Requirement to comply with Riverside County Ordinance No. 915

1		Regulating Outdoor Lighting, including light trespass;
2	10.	Requirement to comply with Riverside County Ordinance No. 878 related to
3		pets; and,
4	11.	Notice that any activity at any Short Term Rental that constitutes a public
5		nuisance under applicable state or local law, or which otherwise constitutes a
6		hazard to the public health, safety, or general welfare is prohibited.
7	r. She	ort Term Rental activity is subject to, and the Responsible Operator(s) shall
8	cor	nply with, or ensure the Hosting Platform(s) complies with, Riverside County
9	Ore	dinance No. 495, the Uniform Transient Occupancy Tax Ordinance and any
10	apr	blicable assessments, including TBIDs and TMDs.
11	s. Th	e Responsible Operator shall post or cause to be posted in a prominent location on
12	the	interior of the Short Term Rental the following information, in accordance with
13	all	applicable laws and the provisions of this ordinance:
14	1.	Responsible Operator name and number;
15	2.	Local Contact Person name and number;
16	3.	The telephone number for the Sheriff's Department, Short Term Rental
17		Manager, and the Code Enforcement Department, including the 24-hour
18		Code Enforcement Department telephone number;
19	4.	The website information for Rivco Ready, in the event of an emergency;
20	5.	Evacuation plan for the Short Term Rental showing emergency fire
21		extinguisher locations, interior pedestrian exit routes, and exterior vehicular
22		exit routes;
23	6.	The maximum number and precise location of onsite parking spaces;
24	7.	A copy of the Short Term Rental Operational Requirements described in
25		Section 8 of this ordinance;
26	8.	Trash pick-up day and applicable rules and regulations;
27	9.	A copy of Riverside County Ordinances No. 847 and 927;
28	10.	A copy of the Good Neighbor Brochure; and
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 Notification that a Responsible Operator or Guest may be cited or fined by the County in accordance with this ordinance and Riverside County Ordinance No. 725.

t. A Short Term Rental shall not change the residential character of the outside appearance of the residence including color, material, lighting, or any advertising mechanism, except for the required exterior onsite Short Term Rental sign. The Responsible Operator shall post one (1) identification sign, measuring two square feet in area or one foot by two foot in size, in the exterior of the Short Term Rental in a place that is readily visible from the public view. Any other advertising signs promoting or identifying the Short Term Rental or otherwise shall only be permitted as otherwise authorized under Riverside County Ordinance No. 348. The required identification sign shall be posted onsite at the Short Term Rental in a location that is clearly visible, and shall clearly state the following information in lettering of sufficient size to be easily read:

1. Current Short Term Rental Certificate number for the property;

- Name of the Responsible Operator and a telephone number at which the Responsible Operator may be reached on a 24-hour basis;
- 3. Maximum number of occupants permitted to stay in the rental unit; and
- 4. Telephone number of the County's 24-hour Code Enforcement Department telephone number.

 While a Short Term Rental is rented, the Responsible Operator shall be available twenty-four hours per day, seven days a week, for the purpose of responding to complaints regarding the condition or operation of the Short Term Rental or Guests' conduct at the Short Term Rental in accordance with Section 10 of this ordinance.

- v. Prior to a Responsible Guest occupying a Short Term Rental, the Responsible Operator shall do all of the following:
  - Obtain the name, address, and copy of a valid government identification of the Responsible Guest;

2. Provide a copy of the Good Neighbor Brochure to the Responsible Guest;

- 3. Require each Responsible Guest to review and sign a copy of the Good Neighbor Brochure and an acknowledgment of having viewed the Good Neighbor video prior to occupancy of the Short Term Rental. A copy of the Good Neighbor Brochure signed by each Responsible Guest shall be retained by the Responsible Operator for a minimum of six months and shall be provided upon request to the County;
- 4. Require the Responsible Guest to execute a formal acknowledgement that he or she is legally responsible for compliance by all Guests or occupant(s) of the Short Term Rental with all applicable laws, rules, and regulations pertaining to the use and occupancy of the Short Term Rental; and,
- 5. Maintain the information required herein, including copies of the notices provided, for a period of three (3) years and make it available upon request by any officer of the County responsible for enforcement of any provision of this ordinance or any other applicable law, rule, or regulation pertaining to the use and occupancy of the Short Term Rental.
- w. A Responsible Operator shall respond within sixty (60) minutes of being notified that the Responsible Guest or a Guest of the Short Term Rental created unreasonable noise, engaged in disorderly conduct, or committed violations of any applicable law, rule, or regulation, including this ordinance, and halt or prevent the recurrence of such conduct. The Responsible Operator shall be subject to all administrative, legal, and equitable remedies available to the County for failing to respond to the County within sixty (60) minutes.

Section 9. OWNERSHIP AND OPERATIONAL REQUIREMENTS FOR WINE COUNTRY.

- a. <u>Applicability</u>. Property within Wine Country shall comply with the ownership and operational requirements for Short Term Rentals outlined in this section.
  - <u>Conflicting regulations</u>. If any section of this ordinance is in conflict with any other section of this ordinance, then the more stringent requirements shall control.

c. <u>Responsible Guests</u>. Responsible Guests of a Short Term Rental in Wine Country must be at least twenty-five (25) years of age.

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- d. <u>Limitation on Ownership of Short Term Rentals in Wine Country</u>. No Owner or Owner Entity shall hold more than two (2) Short Term Rental Certificates simultaneously in Wine Country. "Holding" a Short Term Rental Certificate shall be defined to include the Owner, Owner Entity, and any ownership interest, or responsible person for the ownership interest of the Owner or Owner Entity.
  - <u>Exception</u>. The limitations of Subsection (d) of this Section shall not apply or be enforced against any Owner or Owner Entity that holds more than two (2) Short Term Rental Certificates simultaneously in Wine Country as of the effective date of this ordinance. These Owners and Owner Entities may apply for three (3) more renewals of their existing Short Term Rental Certificates in Wine Country until they are required to comply with the provisions of this Subsection (d) of this Section. However, these Owners and Owner Entities shall not be approved for any additional Short Term Rental Certificates in Wine Country until they are in compliance with the limitations of Subsection (d) of this Section. These Owners may seek additional Short Term Rental Certificates for properties which are not located in Wine Country.
- e. <u>Short Term Rental Classifications for Wine Country.</u> The following Short Term Rental classifications are allowed in the Wine Country districts, as specified below, subject to all approval requirements for a Short Term Rental Certificate.

### 1. Wine Country – Winery District.

- i. Short Term Rental Class I is allowed.
- ii. Short Term Rental Class II is allowed with the following additional requirements:
  - At least fifty percent (50%) of the Short Term Rental property net acreage shall be planted with vineyards or other agricultural crop(s);

1		(2)	Adherence to the County's pre-approved list of upgrades to
2			the Short Term Rental from the County Building Official, as
3			approved by the County Executive Office, as described in
4			Section 8; and,
5		(3)	Submittal of a site plan, subject to ministerial review by the
6			County.
7	2. Win	e Country	– Equestrian District.
8	i.	Short T	erm Rental Class I is allowed.
9	ii.	Short T	erm Rental Class II is not allowed.
10	iii.	Limited	1 Stay on Enforcement for the Wine Country - Equestrian
11		District	. The County shall not enforce the provisions of this Section
12		against	Short Term Rental properties which have existing Booking
13		Transac	ctions, as of the effective date of this ordinance, for an
14		occupat	ncy that exceeds the limits of Short Term Rental Class I. This
15		provisio	on shall terminate automatically at 11:59 p.m. on the 180 <sup>th</sup> day
16		after the	e effective date of this ordinance.
17	3. Win	e Country	– Residential District.
18	i.	Short T	erm Rental Class I is allowed.
19	ii.	Short T	erm Rental Class II is not allowed.
20	iii.	Limited	1 Stay on Enforcement for the Wine Country - Residential
21		District	. The County shall not enforce the provisions of this Section
22		against	Short Term Rental properties which have existing Booking
23		Transac	ctions, as of the effective date of this ordinance, for an
24		occupar	ncy that exceeds the limits of Short Term Rental Class I. This
25		provisio	on shall terminate automatically at 11:59 p.m. on the 180 <sup>th</sup> day
26		after the	e effective date of this ordinance.
27	f. <u>Short Term</u>	Rental Ca	ups for Wine Country. The Short Term Rental Cap for Wine
28	Country sha	ll be deter	mined by a percentage of the existing single family residential
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units within the Wine Country districts as specified below, as of the effective date of this ordinance.

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- Wine Country Winery District. The maximum combined number of Short Term Rentals in this district shall be no more than 114, which equates to approximately 15 percent of the existing number of single family residential units in the district, as of the effective date of this ordinance.
- 2. Wine Country Equestrian District. The maximum number of Short Term Rentals in this district shall be no more than 8, which equates to approximately 8 percent of the existing number of single family residential units in the district, as of the effective date of this ordinance.
- 3. Wine Country Residential District. The maximum number of Short Term Rentals in this district shall be no more than 105, which equates to approximately 10.5 percent of the existing number of single family residential units in the district, as of the effective date of this ordinance.
- g. Short Term Rental Density Requirements for Wine Country. Short Term Rental properties shall not be located within a 500-foot radius of any other Short Term Rental property. The 500-foot radius shall be measured from the property line of the desired Short Term Rental. The County shall deny the Short Term Rental Certificate, if the 500-foot radius from the desired Short Term Rental property includes any portion of a property with an approved Short Term Rental Certificate.
- Limited Exception. The limitations of Subsection (g) of this Section shall not apply or be enforced against any Owner who has an approved Short Term Rental that does not meet the requirements of Subsection (g) as of the effective date of this ordinance. These Owners may continue to renew their valid Short Term Rental Certificates so long as the Responsible Operator(s) complies with the provisions of this ordinance. However, any new Short Term Rental Certificates will not be granted for properties within 500 feet of any property with a valid Short Term Rental Certificate in Wine Country.

#### 1 Section 10. OWNERSHIP AND OPERATIONAL REQUIREMENTS FOR IDYLLWILD. 2 Applicability. Property within Idyllwild shall comply with the ownership and a. 3 operational requirements for Short Term Rentals outlined in this section. 4 b. Conflicting regulations. If any section of this ordinance is in conflict with any other 5 section of this ordinance, then the more stringent requirements shall control. Limitation on Ownership of Short Term Rentals in Idyllwild. No Owner or Owner 6 c. 7 Entity shall hold more than two (2) Short Term Rental Certificates simultaneously in 8 Idyllwild. "Holding" a Short Term Rental Certificate shall be defined to include the 9 Owner, Owner Entity, and any ownership interest, or responsible person for the 10 ownership interest of the Owner or Owner Entity. 11 1. Exception. The limitations of Subsection (c) of this Section shall not apply or 12 be enforced against any Owner or Owner Entity that holds more than two (2) 13 Short Term Rental Certificates simultaneously in Idyllwild as of the effective 14 date of this ordinance. These Owners and Owner Entities may apply for three 15 (3) more renewals of their Short Term Rental Certificates until they are 16 required to comply with the provisions of this Subsection (c) of this Section. 17 However, these Owners and Owner Entities shall not be approved for any 18 additional Short Term Rental Certificates in Idyllwild until they are in 19 compliance with the limitations of Subsection (c) of this Section. These 20 Owners may seek additional Short Term Rental Certificates for properties 21 which are not located in Idyllwild. 22 d. Short Term Rental Caps for Idyllwild. The Short Term Rental Cap for Idyllwild shall 23 be determined by a percentage of the existing single family residential units in 24 Idyllwild, as of the effective date of this ordinance. The maximum number of Short 25 Term Rentals in Idyllwild shall be no more than 500, which equates to approximately 14 percent of the existing number of single family residential units in Idyllwild, as 26 27 of the effective date of this ordinance.

e. <u>Short Term Rental Density Requirements for Idyllwild</u>. Short Term Rental properties

1 shall not be located within a 150 foot radius of any other Short Term Rental property. 2 The 150 foot radius shall be measured from the property line of the desired Short 3 Term Rental. The County shall deny the Short Term Rental Certificate, if the 150 foot radius from the desired Short Term Rental property includes any portion of a 4 5 property with an approved Short Term Rental Certificate. 1. Limited Exception. The limitations of Subsection (e) of this Section shall not 6 7 apply or be enforced against any Owner who has an approved Short Term 8 Rental that does not meet the requirements of Subsection (e) as of the 9 effective date of this ordinance. These Owners may continue to renew their 10 valid Short Term Rental Certificates so long as the Responsible Operator(s) 11 complies with the provisions of this ordinance. However, any new Short 12 Term Rental Certificates will not be granted for properties within 150 feet of 13 any property with a valid Short Term Rental Certificate in Idyllwild. 14 Section 11. ADDITIONAL APPLICATION REQUIREMENTS FOR IDYLLWILD AND WINE COUNTRY. 15 16 a. Additional Application Requirements For Initial Applications. Applicants seeking an initial Short Term Rental Certificate for a property located in Wine Country or 17 18 Idyllwild, must meet the following additional requirements: 19 1. The Applicant provides the following information: i. 20 Names and addresses of all Short Term Rental Certificates held by all Owner or Owner Entities, including all ownership interests and 21 22 responsible parties for all ownership interests, of the Short Term 23 Rental property in Wine Country or Idyllwild; and, 24 ii. For all Owner Entities of the Short Term Rental property, disclosure 25 of the names of all ownership interests within each level of the Owner 26 Entity structure and responsible parties for all ownership interests. 2. 27 The desired Short Term Rental meets all of the requirements for the 28 applicable location (for Wine County, Section 9 of this ordinance, and for

1	Idyllwild, Section 10 of this ordinance) including, but not limited to, the		
2	1	followi	ng:
3	j	i.	Is selected as an Eligible Property pursuant to this Section 11;
4	j	ii.	Meets the limitation on ownership of two (2) Short Term Rental
5			Certificates, as described in Section 9 or Section 10, as applicable;
6	j	iii.	For Wine Country only, meets the Short Term Rental classification
7			requirements for the district in which the property is located, as
8			described in Section 9; and,
9	i	iv.	Meets the Short Term Rental density requirements, as described in
10			Section 9 or Section 10, as applicable.
11			(1) Limited Exception: Eligible Properties selected in Tier 1 are
12			not subject to this requirement.
13	3.	Eligibl	e Properties. The County shall implement a two-tiered process to
14		select I	Eligible Properties for areas of Wine Country and Idyllwild.
15	j	i.	Tier 1: A property that has not been issued a Short Term Rental
16			Certificate but the Owner(s) or Responsible Operator(s) paid
17			Transient Occupancy Taxes for the property for the entire period of
18			September 13, 2021 to September 13, 2022.
19	j	ii.	<u>Tier 2</u> : Any property that does not meet the qualifications for Tier 1,
20			as described above.
21	i	iii.	Tier 1 properties shall have the opportunity to become Eligible
22			Properties before Tier 2 properties. The selection of Tier 1 Eligible
23			Properties shall not be subject to the Short Term Rental Cap for Wine
24			Country and Idyllwild, as applicable. Tier 2 properties shall only be
25			selected as Eligible Properties once the selection process for Tier 1
26			properties is complete and if the Short Term Rental Cap for Wine
27			Country and Idyllwild, as applicable, has not been exceeded.
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iv. Selection Process for Tier 1 Eligible Properties. After the effective date of this ordinance, the County shall conduct a one-time selection for Tier 1 properties. The County shall publish notice of the Tier 1 application period on the Riverside County Planning Department website for at least 15 days prior to opening the application period. After the 15-day notice period, the County will open the application period for 30 days and close it at 11:59 p.m. on the 30th day. Once the application period closes, the County shall verify whether the applications meet the Tier 1 requirements, in accordance with this Section. All verified Tier 1 properties shall become Eligible Properties. Once selected, Eligible Properties in Tier 1 must meet all the Short Term Rental application requirements in this Section 11.

- v. <u>Selection Process for Tier 2 Eligible Properties</u>. In areas of the County in which the Short Term Rental Cap has not been exceeded, the County shall implement a lottery to select Eligible Properties.
  - (1) Twice a year, the County shall evaluate whether the number of Short Term Rental Certificates falls below the Short Term Rental Cap in Idyllwild, as described in Section 10, or Wine Country, as described in Section 9. The County shall publish notice of the lottery application period on the Riverside County Planning Department website for at least 30 days prior to opening the Short Term Rental application period. After the 30 day notice period, the County will open the application period for 30 days and close it at 11:59 p.m. on the 30th day. Once the application period closes, the County shall use a lottery system to select Eligible Properties from the submitted

1	applications.
2	(2) Once the Short Term Rental Cap is reached for a particular
3	area, the County shall not select any more Eligible Properties
4	for that area until the number of Short Term Renta
5	Certificates falls below the Short Term Rental Cap.
6	(3) Once selected, Eligible Properties must meet all the Shor
7	Term Rental application requirements of Section 7 and the
8	additional application requirements in this Section 11. If any
9	Eligible Property does not meet all of the application
10	requirements in Section 7 and Section 11, then the County
11	shall not issue a Short Term Rental Certificate for tha
12	property. In that case, the County shall utilize the same set of
13	submitted applications and use the lottery system to selec
14	another Eligible Property and determine whether it meets the
15	application requirements of Section 7 and Section 11. This
16	process shall continue until the number of Short Term Renta
17	Certificates issued reaches the Short Term Rental Cap.
18	b. <u>Additional Requirements for Renewal Applications</u> . Applicants seeking a renewal or
19	a Short Term Rental Certificate for a property located in Idyllwild or Wine Country
20	must meet the following additional requirements:
21	1. The additional requirements for initial applications, as described in this
22	Section 11, are met.
23	2. Exceptions.
24	i. The Short Term Rental density requirements for Wine County, as
25	described in Section 9 of this ordinance, and for Idyllwild, as
26	described in Section 10 of this ordinance, shall not apply to renewals
27	Section 12. TRANSIENT OCCUPANCY TAX AND ASSESSMENTS.
28	The Responsible Operator(s) shall comply with or ensure the Hosting Platform(s) complies with al

the requirements of Riverside County Ordinance No. 495, the Uniform Transient Occupancy Tax 1 2 Ordinance. For the purposes of Riverside County Ordinance No. 495 only, a Short Term Rental shall 3 qualify as a "hotel." The Responsible Operator(s) shall be legally responsible for the collection of all 4 applicable Transient Occupancy taxes and assessments, including TBIDs and TMDs, from the Responsible 5 Guest(s) and remittance of such collected taxes and assessments to the Treasurer Tax-Collector, in accordance with Riverside County Ordinance No. 495 and any other applicable law. The Treasurer Tax-6 7 Collector shall be responsible for the enforcement of the provisions of this section and Riverside County 8 Ordinance No. 495 and shall have no other enforcement duties related to this ordinance beyond these 9 responsibilities.

NOTIFICATION AND COMPLAINTS.

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## a. Notification.

Section 13.

- Within ten (10) days of approval of a Short Term Rental Certificate, a Responsible Operator shall provide written notice that a Short Term Rental Certificate was obtained for the property, as follows:
  - For Short Term Rental properties of less than five (5) gross acres in size, Responsible Operators shall provide notice to owners of all properties located within a 300 foot radius of the Short Term Rental property;
- For Short Term Rental properties of five (5) gross acres or more in size, Responsible Operators shall provide notice to owners of all properties located within a 600 foot radius of the Short Term Rental property.
  - 3. Such notification shall also include the Responsible Operator's contact information. In the event of a change in the provided contact information, new notification with the updated information shall be provided in the same manner.
    - 4. All notification costs shall be borne by the Responsible Operator.

b. Initial complaints regarding Short Term Rental violations on a property pursuant to

this ordinance will generally be directed to the Responsible Operator. The Responsible Operator for the Short Term Rental shall be responsible for correcting the violation promptly, which includes, within sixty (60) minutes, contacting the Responsible Guest to correct the violation and visiting the site, if necessary, to ensure that the violation has been corrected. The Responsible Operator of a Short Term Rental shall report any such complaints, and their resolutions or attempted resolutions, to the Riverside County Planning Department within two (2) business days of the occurrence. Failure to respond to complaints, meet a Code Enforcement Officer within sixty (60) minutes, or report complaints to the Planning Department within two (2) business days of the occurrence shall be considered a violation of this ordinance, and may constitute cause for revocation of the Short Term Rental Certificate.

c. If the Responsible Operator fails to respond to the Short Term Rental violation within the designated time in Subsection b of this Section or the subject of the complaint needs to be corrected immediately due to health and safety concerns, such as blocked driveways, blocked streets, or excessive noise during quiet hours, the complainant may make a complaint to the 24-hour Code Enforcement Department telephone number. Occupants of surrounding properties shall be apprised of this complaint procedure as part of the notification requirements of this section.

 d. For complaints related to the issuance of a Short Term Rental Certificate and compliance with this ordinance should be directed to the Planning Department.

e. The Responsible Operator shall be subject to all administrative, legal, and equitable remedies available to the County for failure to comply with the provisions of this section.

Section 14. INSPECTIONS, ADDITIONAL FEES, VIOLATIONS, ENFORCEMENT, FINES, AND PENALTIES.

a. <u>Initial Inspections</u>.

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 Initial Application. Prior to the County issuing a Short Term Rental Certificate, the County is authorized to conduct an initial inspection of the exterior of the intended Short Term Rental property within 30 days of the County's receipt of a Short Term Rental initial application and the accompanying initial registration fee. A Responsible Operator shall be available at the intended Short Term Rental property within sixty (60) minutes of the County's request for this inspection.

- 2. <u>Renewal</u>. For Short Term Rental properties that have been the subject of a Notice of Violation within the past twelve (12) months, prior to the County renewing the related Short Term Rental Certificate, the County is authorized to conduct an inspection of the exterior of the Short Term Rental property within 30 days of the County's receipt of the accompanying renewal fee. A Responsible Operator shall be available at the intended Short Term Rental property within sixty (60) minutes of the County's request for this inspection.
- 3. <u>Inspection</u>. For inspections pursuant to this section, the County is authorized to verify by an exterior inspection of the Short Term Rental property that the Short Term Rental contains all of the following required by this ordinance: the exterior sign, adequate on-site parking for the maximum number of occupants allowed in the Short Term Rental, and a working Noise Monitor system.
- <u>Subsequent Inspections</u>. The Code Enforcement Department may request subsequent exterior inspections of the Short Term Rental property at any time. Responsible Operator shall make all reasonable attempts to comply with the Code Enforcement Department's requests or the Short Term Rental may be deemed in violation of this ordinance.

c. Violations of this ordinance include, but are not limited to,

1. A Responsible Guest conducting, causing, allowing, authorizing, permitting,

1	facilitating, aiding, abetting, suffering, concealing, or maintaining, any of the		
2	following:		
3	i. Violation of the requirements for maximum occupancy, noise,		
4	parking, lighting, outdoor fire area, pets, trash, or any other provision		
5	as set forth in this ordinance;		
6	ii. Violation of any applicable laws, codes, or regulations related to		
7	health and safety, which includes, but is not limited to, building,		
8	safety, fire, or health; or,		
9	iii. Any activity at any Short Term Rental that constitutes a public		
10	nuisance under applicable state or local law, or which otherwise		
11	constitute a hazard to the public health, safety, or general welfare.		
12	2. A Responsible Operator conducting, causing, allowing, authorizing,		
13	permitting, facilitating, aiding, abetting, suffering, concealing or maintaining,		
14	any of the following:		
15	i. Failure to take action to respond to a complaint pursuant to Section		
16	10 of this ordinance;		
17	ii. Failure to notify Planning Department when the Responsible		
18	Operator or Local Contact Person's contact information changes;		
19	iii. Violation of the maximum occupancy, noise, or any other		
20	requirements as set forth in this ordinance;		
21	iv. Providing of false or misleading information on any Short Term		
22	Rental application, or other documentation required by this		
23	ordinance;		
24	v. Advertisement of any property for Short Term Rental purposes		
25	without a valid County-issued Short Term Rental Certificate for the		
26	property;		
27	vi. Completion of a Booking Transaction for a Short Term Rental		
28	without a valid County-issued Short Term Rental Certificate for the		
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1			Short Term Rental;
2		vii.	Completion of a Booking Transaction for a Short Term Rental when
3			the related Short Term Rental Certificate has been expired, denied,
4			revoked, or suspended by the County;
5		viii.	Violation of any applicable laws, codes or regulations related to
6			health and safety, which includes, but is not limited to, building,
7			safety, fire, or health; or,
8		ix.	Any activity at any Short Term Rental that constitutes a public
9			nuisance under applicable state or local law, or which otherwise
10			constitute a hazard to the public health, safety, or general welfare.
11	d.	The failure of	of a Responsible Operator to comply with an order of any law
12		enforcement	officer shall be grounds for revocation of the Short Term Rental
13		Certificate.	
14	e.	The Code Ent	forcement Director, or designee, shall have the authority to establish
15		administrative	e procedures consistent with the provisions of this ordinance for
16		carrying out a	nd enforcing the requirements and the provisions of this ordinance.
17	f.	If any provisio	on of this ordinance conflicts with any provision of any other Riverside
18		County Ordin	ance, the more restrictive provision shall control.
19	g.	In addition to	any other remedies provided by law and unless otherwise specified by
20		this ordinance	e, violations of this ordinance shall be enforced as authorized in
21		Riverside Cou	inty Ordinance No. 725. Violations of this ordinance shall be treated as
22		a public nuisa	nce and strict liability offense regardless of intent.
23	h.	Violations of	this ordinance shall be deemed a threat to the public health and safety
24		and an infract	ion. Unless otherwise stated in this section, the administrative citation
25		penalty proc	edures governing the imposition, enforcement, collection, and
26		administrative	e review of an administrative citation shall be enforced as authorized in
27		Riverside Cou	inty Ordinance No. 725 and in accordance with California Government
28		Code Section	53069.4. Each day a violation is committed or permitted to continue

1	shall constitute a separate offense for which the County may issue a separate
2	administrative citation. The County may issue an administrative citation against the
3	Responsible Operator or Responsible Guest for any violation of this ordinance, as
4	follows:
5	1. \$1,500.00 for a first violation of this ordinance;
6	2. \$3,000.00 for a second violation of this ordinance related to the same Short
7	Term Rental within one year of the first violation; and
8	3. \$5,000.00 for each additional violation of this ordinance related to the same
9	Short Term Rental within one year of the first violation.
10	i. After an administrative hearing has been held in accordance with Riverside County
11	Ordinance No. 725 and a finding has been made that any Responsible Guest or
12	Responsible Operator has violated the provisions of this ordinance or any other
13	Riverside County Ordinance related to a Short Term Rental, the County may suspend
14	or revoke the related Short Term Rental Certificate until the Owner(s) of the property
15	changes. A Short Term Rental Certificate shall be permanently revoked as to the
16	current Owner(s), if either of the following findings are made:
17	1. Any Responsible Operator(s) receives three (3) Verified Notices of Violation
18	within a twelve (12) month period for the same Short Term Rental; or,
19	2. Any Responsible Operator(s) receives seven (7) Verified Notices of
20	Violation total for the same Short Term Rental.
21	Section 15. REFERENCES TO ORDINANCES. Any references herein to other Riverside
22	County Ordinances shall include subsequent amendments made to that ordinance.
23	Section 16. SEVERABILITY. If any provision, clause, sentence, or paragraph of this ordinance
24	of the application thereof to any person or circumstances shall be held invalid, such invalidity shall not
25	affect the other provisions of this ordinance which can be given effect without the invalid provision or
26	application, and to this end, the provisions of this ordinance are hereby declared to be severable."
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1	Section 2. EFFECTIVE DATE. This ordinance shall take effect thirty (30) days after its
2	adoption.
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4	BOARD OF SUPERVISORS OF THE COUNTY
5	OF RIVERSIDE, STATE OF CALIFORNIA
6	By: Chair, Board of Supervisors
7	Chair, Board of Supervisors
8 9	ATTEST: CLERK OF THE BOARD:
10	
10	By: Deputy
12	(SEAL)
12	
13	
15	APPROVED AS TO FORM August, 2023
16	//ugust, 2023
17	By:
18	SARAH K. MOORE Deputy County Counsel
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